

MASSIVE WIN FOR RTBU MEMBERS

JOB SECURITY

16 June 2023

With the announcement of the new ticketing system, the RTBU has been fighting for guarantees from the Victorian Government regarding Job Security for our members who perform a variety of ticketing functions and roles at Metro, V/Line and Yarra Trams.

On 15 June 2023 an RTBU delegation consisting of Vik Sharma RTBU State Secretary, Union Officials and RTBU Delegates representing frontline staff from the different operators met with the Minister for Public Transport Ben Carroll for an open and frank conversation about the threat a modern ticketing system poses to members' jobs.

RTBU delegates spoke about the serious concerns that members have regarding their jobs and the impact that this would have on their families and were able to provide direct examples from the shop floor about the importance of their roles.



“ I want to assure you that the new ticketing system will not result in a reduction or replacement of frontline staff, such as customer service staff, station staff, authorised officers and conductors. ”

Hon. Ben Carroll MP
Minister for Public Transport and Minister for Employment

With the RTBU's strong and persistent advocacy, we have proudly won the following for members:

- Jobs Guarantee – No jobs will be lost due to this modern ticketing system;
- Commitment of proper training and support to members as the ticketing system modernises;
- Commitment to engage with frontline staff representatives on the design of the upgraded ticketing system.

This important win around Job Security could not have come at a more crucial time in the EA negotiations as it sends a clear message to all the operators that the RTBU and the State Government see Job Security their top priority.



Vik Sharma
Branch Secretary

RTBU
The power of Union